

REFUND POLICY

1. Purpose

The purpose of this policy is to outline refund terms on request.

2. Scope

This policy applies to all Players

3. General

Doonside Hawks Soccer Club will refund money to players leaving their club on the following criteria:

- All invoicing is based on information provided from DRIBL

Refund prior to the season commencing:

- If player is NOT ACTIVE in DRIBL, the player shall receive a FULL REFUND minus a maximum of \$30 administration fee. The player must be marked as receiving a full refund in DRIBL.
- If a player is ACTIVE in DRIBL the player shall receive a FULL REFUND of only the club component minus a maximum of \$30 administration fee. The player must be marked as receiving a full refund in DRIBL.
- Refund after round 1 (irrelevant if that player has played a match) – NO REFUND except in relation to paragraph 4.

4. Members Leaving a Club to Re-Register with Another Football Club

Members leaving a club after round 1 shall follow the following procedure:

- There shall be no transfer of funds between clubs and all refunds to the players shall be based on paragraph 3.
- If a player is re-registering to another BDSFA club the player shall only be refunded the club component of the registration fee (minus relevant administration fees).
- If a player is re-registering to a club outside of the BDSFA the club must refund the BDSFA fee on top of the club component (minus relevant administration fees).
- Original clubs are to refund all other funds based (e.g. referee fees) on a pro-rata basis as 18 rounds being 100% of the season.
- Funds may only be refunded to players upon proof of re-registering into a new club.

5. Active Kids Vouchers

The Active Kids Vouchers cannot be refunded to the player as cash.

Claimed Active Kids Voucher funds may be used by the original club funds transfer in the case of a player leaving the original club and re-registering with a new club.

Players who leave their club prior to round 1 who has used an Active Kids Voucher to play in another association or sporting code may have their active kids voucher transferred to the new club upon invoice and written proof of registration into that new club is provided.

Players leaving their club after round 1 who has used an Active Kids Voucher to play in another association or sporting code forfeit their Active Kids Voucher funds.

6. Requests for Refunds

All requests for refunds are to be **in writing** addressed to the Treasurer@doonsidehawks.com.au

It **must** include: -

Refund to player

- Player/s Name
- Team
- Account Details:
 - ❖ Account Name
 - ❖ BSB
 - ❖ Account Number

Transfer to another Club or sporting association: -

- ❖ Contact Name
- ❖ Contact Email
- ❖ Account details (See above) of the organisation
- ❖ Telephone number